



## **AL3062 - The Office of the Public Protector's Synopsis of Cases regarding Complaints involving the TRC**

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Title: The Office of the Public Protector's Synopsis of Cases regarding Complaints involving the TRC  
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Access Restrictions: This collections is open for research  
Use Restrictions: Copyright restrictions may apply. See SAHA copyright statement for Use Restrictions.  
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Abstract: The Office of the Public Protector receives complaints from members of the public or government bodies who feel aggrieved by an action taken by government agencies or officials performing a public function. The Public Protector investigates the complaint and recommends corrective action and occasionally refers the complaint to Parliament, where it is debated. The Office of the Public Protector designed this synopsis of the cases it received regarding complaints involving the TRC in such a manner that the maximum of information relating to the cases be placed in the public domain, thereby promoting access to information without violating privacy rights, such as divulging the identity of the complainant. In those cases where the complaint is public knowledge, the names of the complainants are divulged.

### **Introduction**

The Office of the Public Protector receives complaints from members of the public or government bodies who feel aggrieved by an action taken by government agencies or officials performing a public function. The Public Protector investigates the complaint and recommends corrective action and occasionally refers the complaint to Parliament, where it is debated. The Office of the Public Protector designed this synopsis of the cases it received regarding complaints involving the TRC in such a manner that the maximum of information relating to the cases be placed in the public domain, thereby promoting access to information without violating privacy rights, such as divulging the identity of the complainant. In those cases where the complaint is public knowledge, the names of the complainants are divulged.

### **Notes**

Materials collected from TRC Archival Audit.

#### **The TRC Archival Audit**

SAHA and Historical Papers, University of Witwatersrand have embarked on a project to locate and retrieve records relating to the Truth and Reconciliation Committee (TRC). The project entailed conducting an archival audit of all existing TRC records in order to identify and locate documentation in danger of being lost.

In the process of conducting the archival audit, SAHA and HP located many collections from individuals and organizations that participated in the TRC process. Selections from these materials as well as TRC related material found in the freedom of Information Collection and other pre-existing SAHA and HP collections, were digitized and can be accessed online at <http://truth.wvl.wits.ac.za/>.

A guide to archival resources relating to South African Truth and Reconciliation Commission can also be found at:



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[http://truth.wwl.wits.ac.za/trc\\_directory.pdf](http://truth.wwl.wits.ac.za/trc_directory.pdf)

### **Inventory**

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